



EQUAL PAYMENT POLICY AND ELIGIBILITY REQUIREMENTS

- 1- The Equal Payment Plan is available only to residential property owners who directly pay Vernal City for water service. Commercial customers and persons renting or leasing properties are not eligible for this payment option.
- 2- The customer must have at least a twelve (12) month history with no delinquent payments.
- 3- The customer must complete an authorization application form allowing the account to be placed on the Equal Payment Plan.
- 4- A customer may return to the regular billing method only upon bringing the account current based on actual water used through the date of change.
- 5- A customer may be removed from the Equal Payment Plan should they fail to make two consecutive timely payments.
- 6- At the end of each calendar year, any credits or debits to the customer's account will be reconciled and satisfied, and the average monthly amount for the next twelve (12) months will be determined and applied to the account.
- 7- If there is a significant increase in water usage compared to past averages (due to a leak, etc.), the monthly amount may be adjusted prior to the end of the year. The customer has the option to pay the difference within thirty (30) days to keep the existing equal pay amount.
- 8- If service rates change during the year, the new rate will be applied and billed accordingly.
- 9- If a customer incurs other charges in addition to their usage charge, such as return payment or reconnect fees, said charges will become immediately due and payable in full, and will not be made part of or subject to the Equal Payment Plan arrangement.